

## **General conditions governing the use of the CCB WLAN**

### **Handing over the network**

The CCB WLAN will be available for use as of the time for which it has been ordered. The network will not be operational prior to and after the event.

### **Liability**

Swiss Exhibition and the Congress Center Basel do not accept any liability for damage caused by malfunctions and operating failures of the CCB WLAN on the part of the provider or as a result of non-authorised users. Any shortcomings do not give rise to an entitlement to a price reduction or to compensation. In the case of damage resulting from non-compliance with the operating regulations, the general conditions or the instructions of Messe Basel and CCB personnel, the person causing the damage shall be liable.

### **POP 3 mail accounts**

Users of a POP 3 mail account will not be able to send any mails, since mails without specific authentication are rejected by the system on security grounds. This does not affect mail users with VPN, a web login or webmail. If spam is sent out via these mail channels, however, the provider will switch off all internet access. In other words, the entire CCB WLAN will no longer be available for any of the users. You should thus make sure that you also have a web login for your POP3 mail account.

### **Support**

Technical support will be available for the entire operating period that has been booked for the CCB WLAN. You can contact this support at any time via the organiser or the reception in the Congress Center Basel. The availability of the network is constantly monitored.

### **Computer settings**

Make sure that the network settings on your computer are correct. Computers should not be set to static IP addresses, DNS servers or proxy servers. All the necessary settings will be configured and allocated by DHCP. On the list of available WLANs, select the Congress Center Basel network or the name allocated to your event and click on connect.

### **Operability of the network, security and data protection**

It is forbidden to operate one's own WLAN components (hotspots or access points), or peer-to-peer connections using radio transmission (e.g. Bluetooth) anywhere in the Congress Center Basel. Data transmission from computers, mobile phones and similar devices may only be employed with the corresponding cable connections or by means of infrared. The "personal hotspot" function on smartphones must be switched off. As already mentioned, the entire network is continuously monitored. If non-authorised wireless connections are detected, the users will be asked to switch them off immediately. If the instructions are not followed, criminal charges may be brought, since the users are violating the data protection legislation applicable in Switzerland. In addition, both the organiser and other, authorised users of the CCB WLAN may claim damages from the perpetrator, since the operability of the WLAN can no longer be guaranteed in the event of the unauthorised use of radio-based devices.

### **Acceptance of the conditions of use**

With their first login into the CCB WLAN, the participant is deemed to have accepted these conditions of use.